

Frequently Asked Questions About PBI's Electronic (CD-ROM) Books and Adobe Acrobat Reader's Search Engine

ALERT!

You may be using a version of Adobe Acrobat Reader that lacks a search engine. If so, you won't be able to search the electronic (CD-ROM) version of a PBI book until you upgrade your software to include the search feature.

How can I tell whether the search engine is installed in my version of Acrobat Reader?

You may have only the Find feature, and not the Search feature.

ONE TEST: In the standard Acrobat Reader toolbar at the top of every page, there are two buttons right next to each other. "Find" is a set of binoculars. "Search" is a set of binoculars with a document behind it. Search is the one you need to use. If you have only one set of binoculars, the search feature was omitted from the copy of Adobe Acrobat Reader that was installed on your computer.

ANOTHER TEST: Once you get past the Contents screen of your PBI electronic book, there are blue buttons on every page, and one of them launches the search engine. If the search engine doesn't come up when you click the Search button, it was omitted when you downloaded Acrobat Reader.

My copy of Acrobat Reader failed the test; it lacks the search engine. Now what?

If you are using a version of Acrobat Reader that is lower than the one on PBI's CD-ROM (version 4.05 as of March 2002):

- install Acrobat Reader from the PBI CD-ROM
- OR install the latest version of Acrobat Reader from Adobe's web site, at <http://www.adobe.com/products/acrobat/readstep2.html> and **be sure to check the box that says "Include option for searching PDF files and accessibility support (longer download)"**.

If you are using a higher-numbered version of Acrobat Reader (between 4.05 and 5.0):

- install the latest version of Acrobat Reader from Adobe's web site, at <http://www.adobe.com/products/acrobat/readstep2.html> and **be sure to check the box that says "Include option for searching PDF files and accessibility support (longer download)"**.

If you are using version 5.0:

- install the upgrade to 5.0, which is 5.0.5, from Adobe's web site, at <http://www.adobe.com/products/acrobat/arupdate.html> and **be sure to choose the version that says "Download Adobe Acrobat with search and accessibility for Windows"**.

What if the Adobe links above don't work?

Try again. Sometimes when the Internet has a lot of traffic, connections fail.

Go to Adobe's home page at <http://www.adobe.com/> and find your way to the Acrobat section of their site.

Should I bother to fix the problem?

Yes! Search is probably the most valuable feature of the electronic alternative to a printed book.

How did this happen and why didn't I notice it before?

Adobe gives users an option when they download Acrobat Reader. Unless you check the box that says "Include option for searching PDF files and accessibility support (longer download)" you get Acrobat Reader without the search engine. It's very easy to overlook the option and Adobe doesn't offer an explanation.

For everyday tasks like reading and printing slip opinions, you don't need the search engine. You only need it to search across a set of documents, like a PBI book that contains a number of chapters and appendices.