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EST. 1986

Lessons Learned from Leasing

Alice G Gosfield, Esq
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Alice G. Gosfield and
Associates PC

1

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Alice G. Gosfield, J.D.
Alice G. Gosfield and Associates, PC
2309 Delancey Place
Philadelphia, PA 19103
(215) 735-2384
Agosfield@gosfield.com
www.gosfield.com
www.uft-a.com

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Overview

- Motivation and Basic Premise
- Structures and Scope of Services
- Exclusivity and Duties
- Compensation
- Medical Records
- Term and Termination
- Dispute Resolution
- The Second Negotiation

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Motivation

- Alignment because of disparate payment models
- Create better value
- Bond the physicians more closely with the hospital
- Provide a better foundation for clinical integration
- Create better financial stability
- Avoid employment: which hasn't really worked
 - Master-servant individual relationship
 - Lease retains cohesion of the group which levels the field
 - Easier walk away: just a contract termination
 - 27% increase in costs from hospitals; 21% increase in costs to patients; employed physicians 7x more likely to order HOPD services than independent physicians

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The Basic Premises

- A professional services agreement (PSA)
- Physicians reassign payment to the hospital
- Hospital takes the risk of billing
- Payment from hospital goes to the group which remains intact
- Choosing the right partner is key
 - Not always where you admit
 - Issues with practices that split where they attend
 - Typically the significant other hospital

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Structures: 3 Plus A Wrinkle

- Complete lease
 - All personnel; no asset sale; group manages itself for hospital benefit
- Hospital buys group assets
 - Leases all personnel rest as above
 - Assets have to be repurchased on termination
- Hospital buys group assets and employs non-clinicians
 - Creates problems on termination
- The provider-based issue: not so common anymore
 - Hospital deductibles and co-pays for same services and staff

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Scope of Services

- Inpatient, outpatient and office
 - All physicians in the group need not be included if they admit elsewhere, but they can be
- Midlevels
 - If they bill on their own, their wRVUs should count in the quantum the hospital is obtaining
 - If they do not bill on their own, they go into overhead
 - Do NOT agree to be paid only for wRVUs personally performed by the physicians; depending on the practice a wide range of non-physicians could be included (e.g., PTs, OTs, social workers, audiologists, etc.)

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Exclusivity

- Hospital wants group exclusive to it
 - If they are already, not a problem
 - If they split, issues arise
 - Only the physicians who work there should be exclusive
- Physicians want to be the exclusive providers of that service
 - New docs in that specialty join them
 - Just like any exclusive hospital-based practice
 - Problems if some other physician gets disenfranchised
- Is it really necessary?

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Duties

- Providing medical services
 - Define them
 - At which facilities
 - On call coverage
 - Some services at other facilities explicitly excluded (e.g., medical directorships)
- Medical directorships which often morph into Centers of Excellence
- Teaching

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Clinical Integration: The Sine Qua Non

- Without it these are just pseudo-employment agreements without value
- "Physicians working together systematically, with or without other organizations and professionals, to improve their collective ability to deliver high quality, safe, and valued care to their patients and communities."
– Gosfield and Reinertsen, 2010
- How to get started: Gosfield and Reinertsen, "Clinical Integration Self-Assessment Tool v 2.0", <http://www.uft-a.com/CISAT.pdf>

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What are essential elements?

- Selecting, using and measuring conformity with clinical practice guidelines or protocols
- Standardizing as much in care processes and administrative support as possible
- Measuring performance
- Changing performance based on measurement
- Can include forms of co-management

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Compensation: Base

- Valuator establishes price for projected volume of wRVUs
 - By physicians, by NPPs billed incident to, shared/split visits, NPPs billed on their own numbers (some at 85% of MPFS)
- A corridor above which more wRVUs are paid below which compensation is lowered when performance persists over time
 - 8-15% early on; 2% in one deal; is a quarter enough or is 180 days enough?
- Different specialties can be in the pile but calculated differently
- Reconciliation should not be included with a corridor
 - It's punitive
 - It's burdensome
 - It undermines stability
- FMV for how long: three years is about right unless something dramatic happens

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Adding People

- Mutual agreement on what triggers the need
- Replacement is not issue; just drop into the pile
- New recruit without a patient base
 - Fixed stipend for a year with presumed wRVUs
 - If he's really productive, additional payment at a lower rate
 - After a year, wRVUs get adjusted as does total compensation
- All should be in the base agreement to avoid problems

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Losing People

- Often the group can cover for some period
- If the group decides to downsize, readjustment of wRVU expectations and payment
- The CT surgeon problem:
 - Wanted fixed salary, no risk
 - Entire market had shifted
 - Tough to recruit
 - Had to renegotiate mid stream
- Other issues: Additional monies earned from new payment or MIPS; what if penalties are imposed?

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Compensation: Bonuses

- Hospitals can pay physicians even without leasing for improved quality results: Stark cites
- Determine metrics, source of them, weighting, targets, amounts — put in the document
- Set a time for rereview: does not have to be annually
- Avoided complications can be monetized
- Patient satisfaction
- Improvement in the office based practice counts too
- Efficiency
 - Length of stay is now OK
 - Lowered costs
 - State metrics, weighting, source, baseline and effects
- Hospital gainsharing can be shared
- New forms of payment: establish a process to address allocations

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Medical Directorships/COE

- Hourly is traditional
- Attributed wRVUs can be used
- Better to be paid for outcomes of the work: there is much more money there
 - Time is not the appropriate measure of the value of clinical integration
- Can be some of each

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Billing

- Always better if the physician group functionally does the billing
 - Hospitals are notoriously worse
- If the hospital insists on doing this handle as an arms-length billing transaction
 - Who codes?
 - Who can change what the physicians submit?
 - What if there are disputes?
 - Get indemnification
 - Get th right to bring in an outside auditor
- The hospital should represent that it will meet standards of the industry in terms of aging of A/R, timeliness of claim submission, collection rate
 - If they can't a new billing agency should be brought in

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Overhead and Management

- Pass through -- has no incentive to control costs
- Increase in wRVU amount is another approach
- Typically it's an annual budget with some wiggle room within and across categories
- Joint committee for capital expenditures above \$X if not budgeted for
- Payment for management of the group
 - Sometimes an MSA
 - Typically a stipend
- Sometimes the lead physician gets attributed wRVUs for what he does regarding interface
- Fringe benefits have to be covered by the wRVU rate or they can be in the budget – this is variable

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Space Leases

- Hospital doesn't need to lease directly
 - Lease can be assigned to hospital
 - Lease can be included in the budget for overhead
- If MOB won't allow another hospital in there, then it has to be an overhead, but there could be signage issues as well
- If no subleasing or assignment allowed, it has to go into overhead

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FMV Disputes

- Either party believes the compensation doesn't reflect FMV any longer
 - Taking this to arbitration is too time consuming
- Parties agree on the *precise* wording of the issue to be valued
- Each submits to their own valuator
- If the answers are within 5% of each other, split the difference
- If not within 5% agree on one new valuator and that determination is binding
- If either party can't accept, termination with no post-termination restrictive covenant

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Medical Records

- Hospital will say they have to own—they don't
- When the groups EHR was donated by another hospital
 - Leasing hospital can be given whatever they need whenever they need it
- If the hospital controls the records, the initial document should address post-termination
 - Format of the records to be given
 - All to be given and not just patient by patient
 - Group needs access during term and post-termination

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Term

- No less than three years
 - Takes about a year to get the kinks worked out
 - For value-based bonuses there has to be enough time to develop data
 - Time for notice: some as long as 180 days
- Unstable hospital, group wanted serious commitment
 - Initial four year term, FMV reevaluated only then, four year rollover with another revaluation then for a three year rollover

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Termination

- A group unsure of how relationship would unfold took only a three year term with no rollover
 - When it expired without a restrictive covenant they released themselves to someone else within three months
- Bases are standard breach with opportunity to cure except
 - FMV disputes
 - Breach of confidentiality, employee solicitation, restrictive covenant which are subject to injunctive and other ascertainable relief
- No without cause termination
 - Makes the parties have to work things out

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Post Termination Restrictive Covenant

- It isn't necessary
 - The hospital is not investing money in advance
 - The physicians are bringing their own patients who will follow them
 - If it is exclusive there is no one to service the patients
 - Depending on the market, with consolidation, options post termination become extremely limited

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If A Post-Termination Covenant Is Imposed

- Define competitors very clearly to be only other systems
- Going back to private practice is only possible if the group has its assets
 - That has to be handled in other parts of the agreement re: solicitation of employees, buying hard assets back; getting records back
- Any portion of the group should be able to go into practice with any physician-owned entity which isn't a hospital system
- If the group doesn't have a post-termination covenant in their employment agreements they need to add one that is consistent with the PSA's
 - New consideration necessary?

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Assignment

- With the dynamism of affiliations and consolidations this is a big deal
 - Some groups want assignment mandated to stay with what they have bargained so hard for
 - Some define other transactions as creating assignment type issues: e.g., change of control but not full merger
 - Some groups want to be able to reject assignment if the new entity is their former mortal enemy
- Assignment only with group consent is the most physician-friendly but not the most system-friendly

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Dispute Resolution

- Types of disputes in addition to standard breach
 - Appropriateness of wRVU valuation
 - FMV
 - What's included in the valuation (e.g., benefits, etc)
 - Whether the group qualified for a bonus
 - The amount of the bonus
 - Inability to agree on a budget
 - Disagreement over how to handle new payment models
 - Failure to establish agreed upon Center of Excellence...
- Arbitration with AHLA Alternative Dispute Resolution Service

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Voluntary Repayment Rule Issues

- Joint and several liability for overpayment
- Should there be a standard of materiality for challenging decision to repay?
 - Who makes the decision given the liabilities?
- Issues of potential dispute
 - Was there an overpayment
 - How far back to look
 - Whether to extrapolate or pay claim by claim
 - Is the amount right
 - Who bears the financial burden
 - Mediation?: Potential use of joint operating committee?

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The Second Negotiation

- Everyone has learned a lot and may require new and different things
 - More committed time in the OR
 - More commitment by physicians to cardiac rehab
 - Different concepts of quality
 - Reorientation of administrative roles of physicians
- Often a reevaluation of the wRVU and productivity
- Market changes may motivate other things
 - Initiation of a joint operating committee
 - Different types of bonuses
- No more quality metrics
- Group termination for market dynamics: 15% loss of market share or productivity over 6 months not the Group's fault
 - Arbitration to determine
 - Post termination covenants remained

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Resources

- On last page of the handout
